**SALFORD WOMEN’S AID**

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| **Job title** | **Grade** | **Location** |
| Refuge Domestic Abuse Support Worker | £27,803 NJC Local Authority Pay Scale point 15 | Salford |

**Note to applicants:** Whilst all criterions below are important, those under the **Essential** heading are the key requirements. You should pay particular attention to these areas and provide evidence of meeting them. Failure to do so may mean that you will not be invited for interview.

| **Essential criteria** | **Necessary requirements – skills, knowledge, experience etc.** | **\*M.O.A.** |
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|  | Experience of working with women and children who are experiencing domestic abuse, including the impact on victims & their children.  | A/I |
|  | Experience of working in a refuge/supported housing setting. | A/I |
|  | Ability to work independently and as part of a team. | A/I |
|  | Excellent verbal communication skills, including presentation and listening skills. | A/I |
|  | Excellent organisational skills including the ability to prioritise own workload and work to deadlines.  | A/I |
|  | Experience of dealing with victims of domestic abuse and working with vulnerable people.  | A/I |
|  | A good understanding of and personal commitment to equality and diversity in working practices. | A/I |
|  | The ability to deal with the stress and anxiety of others and to remain calm in stressful situations yourself. | A/I |
|  | Computer literate, familiar with a range of packages including email, monitoring and evaluation systems, and use of Office. | A/I |
|  | Understanding of and commitment to the mission and objectives of Salford Women’s Aid. | A/I |
|  | Full driving licence and use of a car to use for work. | C |
| **Desirable criteria** |  |  |
|  | In depth knowledge of the causes of domestic abuse and the Civil and Criminal Justice system and remedies available in relation to domestic abuse. | A/I |
|  | A minimum 2 years’ experience of working with victims of domestic abuse. | A/I |
|  | Professional qualification in a related field such as social work, probation or equivalent. |  |
|  | Excellent organisational skills including the ability to plan and prioritise a demanding workload and work to tight deadlines.  | A/I |
|  | The ability to advocate and seek the best outcome for the client. | A/I |
|  | Understanding of and commitment to the mission and objectives of Salford Women’s Aid. | A/I |

YOU MUST MEET ALL THE ESSENTIAL CRITERIA TO BE CONSIDERED FOR INTERVIEW

**Method of assessment (\* M.O.A.) A =** Application form**, C =** Certificate**, E =** Exercise**, I** **=** Interview**, P =** Presentation**, T =** Test